

California Public Utilities Commission
Consumer Service and Information Division

Water Industry
Consumer Contacts - Total Presented by Company and Category
April 2014

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Water Industry during the month of **April 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Water Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
WTA346	Apple Valley Ranchos Water Company	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	2
WTC190	Bass Lake Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
SWR418	California Utilities Service, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA210 SWR210	California-American Water Company	5	4	9	1	-	1	-	1	1	-	-	-	-	-	-	3	-	3	1	-	1	15
WTA60	California Water Service Company	6	4	10	1	-	1	-	-	-	-	-	-	-	-	-	4	1	5	-	-	-	16
WTC288	Ersine Creek Water Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1	-	1	2
WTA133	Golden State Water Company	-	3	3	1	-	1	-	2	2	-	-	-	-	-	-	1	-	1	1	-	1	8
WTC142	Lukins Brothers Water Company, The	-	-	-	-	-	-	1	1	2	-	-	-	1	-	1	-	-	-	-	-	-	3
WTA314	Park Water Company	1	2	3	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5
WTA337	San Gabriel Valley Water Company	2	1	3	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	4
WTA168	San Jose Water Company	2	-	2	1	-	1	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	4
WTA339	Suburban Water Systems	3	-	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
	Total	19	16	35	6	-	6	-	4	5	-	-	-	3	1	4	8	3	11	3	-	3	64